

# Before You Post



## That Invoice

# Did You?

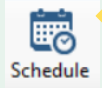
◆ = Social CRM Related



### ◆ Get Email


-Offer to email the estimate or invoice

(Customer Tab)



Schedule

### ◆ Schedule Next Appointment

-Use LOF button 

(Order Tab)

RECOMMEND



### Add Recommendations

-Create note templates

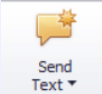
(Vehicle Tab)

(Setup, Standard Desc, Notes)



### Inform The Customer

-They are "penciled-in" for the next appointment



Send Text

### Send Text With The Next Appointment Date

-Use text templates

(Text, Settings, Templates)

F2 Spell Check

F3 Find Customer

F5 Batch Payment

F6 New (Est/RO)

F7 Quote

F12 Check Profit

ALT+O Convert to...

ALT+ Tab Swch Apps

CTRL+ C = Copy

CTRL+V = Paste

CTRL+X = Cut

CTRL+Z = Undo